PUBLIC EXPOSE MBA

Presentation by:

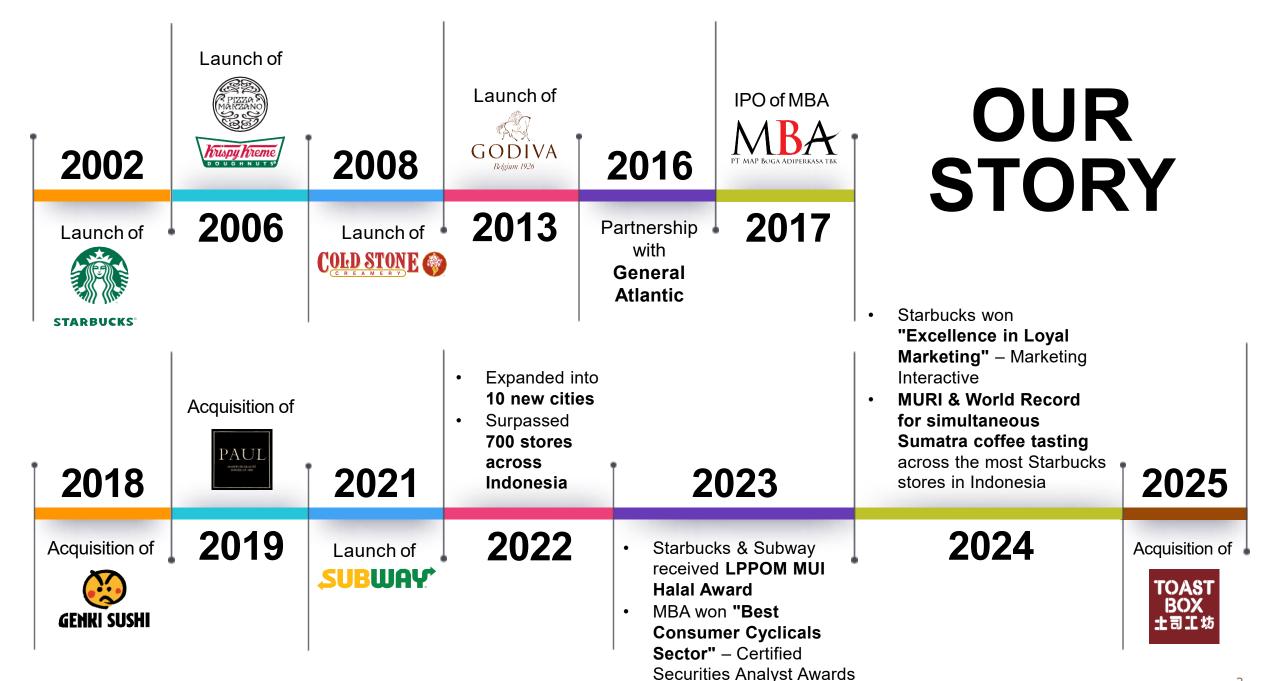
Anthony Mc Evoy (President Director)

Jakarta, June 30th, 2025



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MBA OVERVIEW (Q1 2025)

843
RETAIL STORES

PREMIUM F&B BRANDS

7,090 EMPLOYEES

61 CITIES LISTED ON INDONESIA STOCK EXCHANGE

A MEMBER OF MAP GROUP STRATEGIC PARTNERSHIP WITH GENERAL ATLANTIC



































TOTAL

595 stores

114 stores

39 stores

27 stores

22 stores

24 stores

15 stores

7 stores

843 stores

MBA OVERVIEW (Q1 2025)



















STRATEGIES SCULPTING THE FUTURE

Prudent Expansion

Selective Growth for Sustainable Profitability

- Focus on high-traffic locations
- Store format innovation: kiosk, drive thru, flagship
- Data-driven location and format decisions
- Hyper-selective rollout aligned with brand potential





Enhance Efficiencies

- Healthy stores portfolio
- Optimized inventory
- Lean cost management
- Workforce aligned to business needs

Focus on Customer Experience Execute Digital Change

Enhancing Customer Engagement and Operational Agility

STARBUCKS® REWARDS

One Data

Real-time targeted & Personalized Promotions

Insight-driven products

Digital wallet







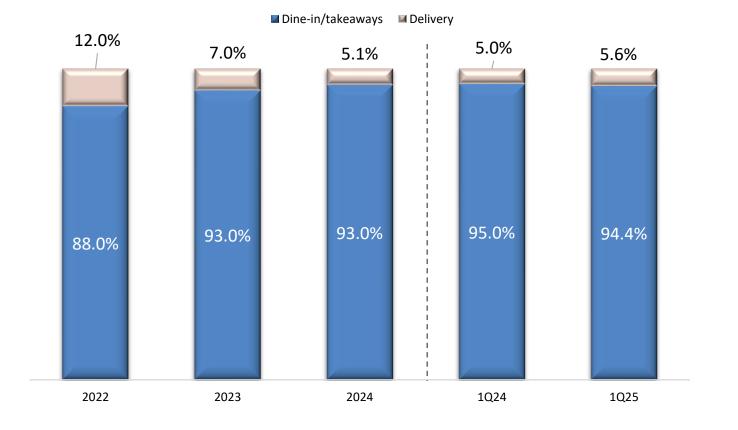
Leverage MAPCLUB

- Expanding digital convenience
- Focus on converting occasional users to habitual customers

Focus on Customer Experience UNIFYING RETAIL EXPERIENCE OPTIONS

MBA strives to make every moment count by seamlessly unifying all its channels across the Company's physical and digital channels as well as third-party marketplaces and delivery aggregators.

Dine-in/takeaways vs Online Delivery







Working closely with delivery aggregators to create a seamless customer experience

FY2024/Q12025 FINANCIAL HIGHLIGHTS

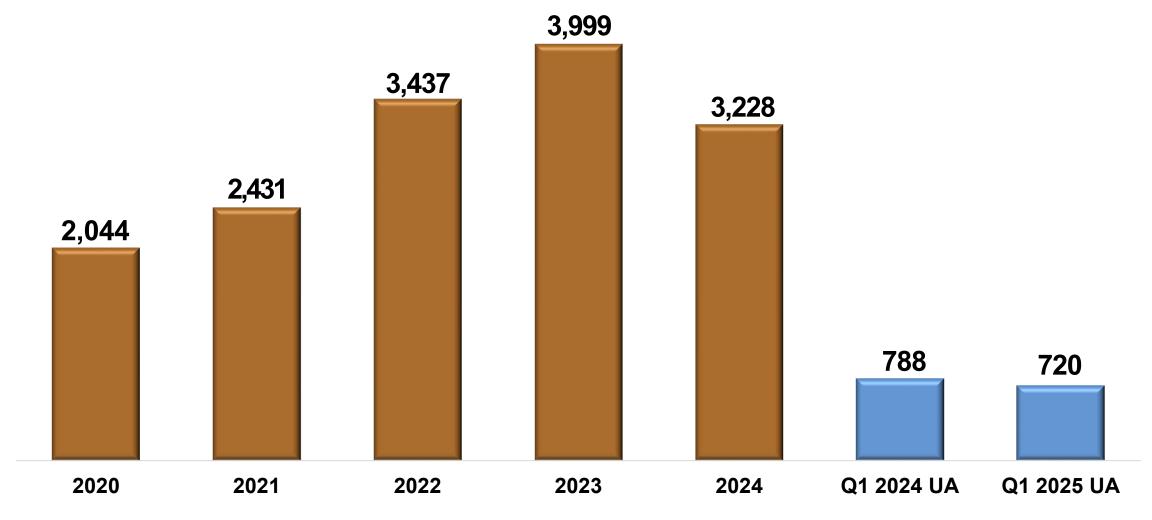


CONSOLIDATED INCOME STATEMENT

Consolidated	Unaudited		
(in Billion Rupiah)	Q1 2025	Q1 2024	
Net Sales	720	788	
% growth	-8.6%	-17.7%	
Gross Profit	502	550	
%margin	69.7%	69.8%	
%growth	-8.7%	-15.8%	
EBIT	(62)	(26)	
%margin	-8.6%	-3.3%	
%growth	-138.5%	-182.2%	
EBITDA	77	125	
%margin	10.7%	15.9%	
%growth	-38.4%	-24.3%	
Net Profit (Loss)	(53)	(22)	
%margin	-7.4%	-2.8%	
%growth	-140.9%	-262.9%	

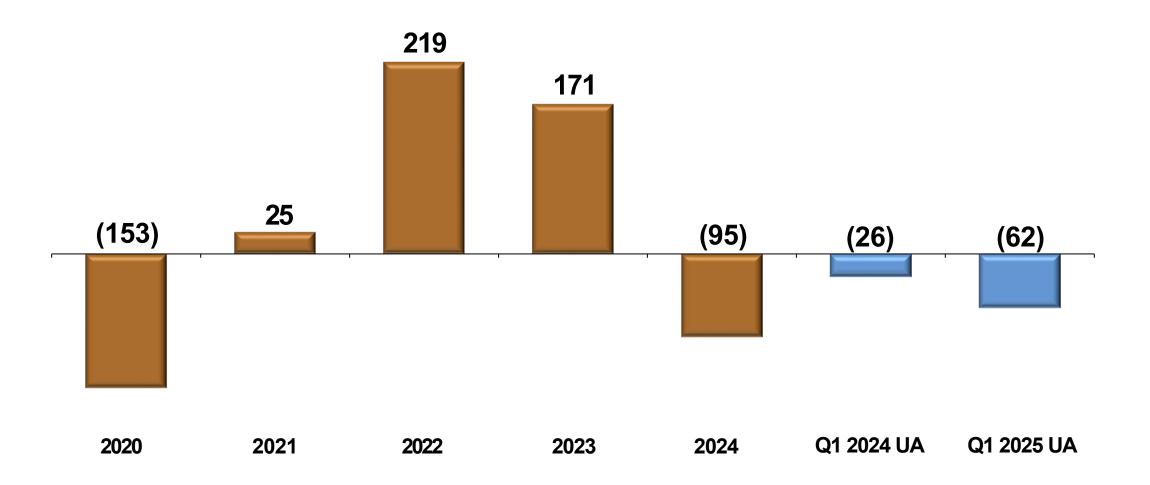
Audited		
2024	2023	
3,228	3,999	
-19.3%	16.4%	
2,252	2,760	
69.8%	69.0%	
-18.4%	17.4%	
(95)	171	
-2.9%	4.3%	
-155.6%	-21.7%	
496	751	
15.4%	18.8%	
-34.0%	3.0%	
(146)	105	
-4.5%	2.6%	
-239%	-22.7%	

NET SALES

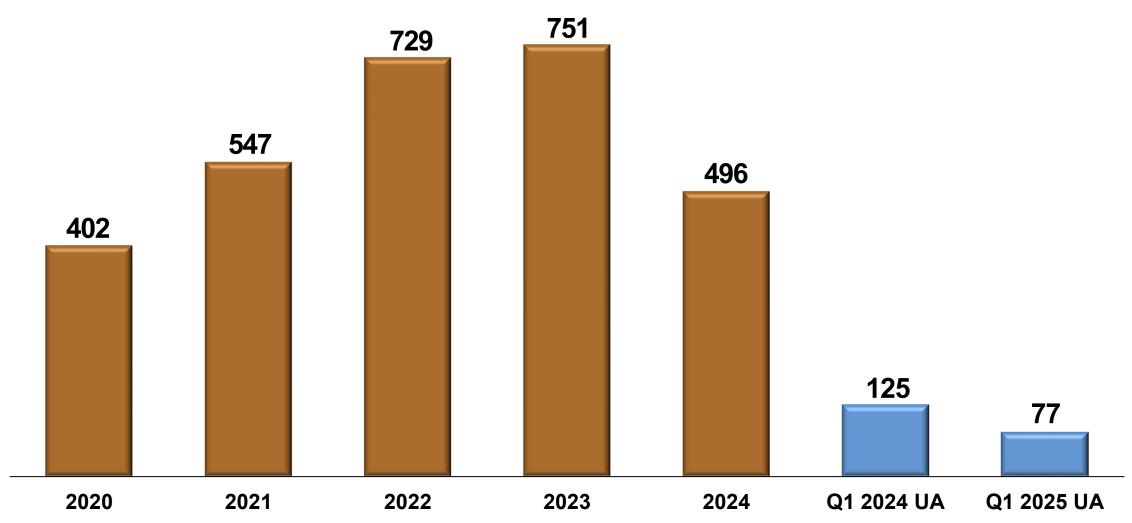


Presented in Billion Rupiah.

EBIT

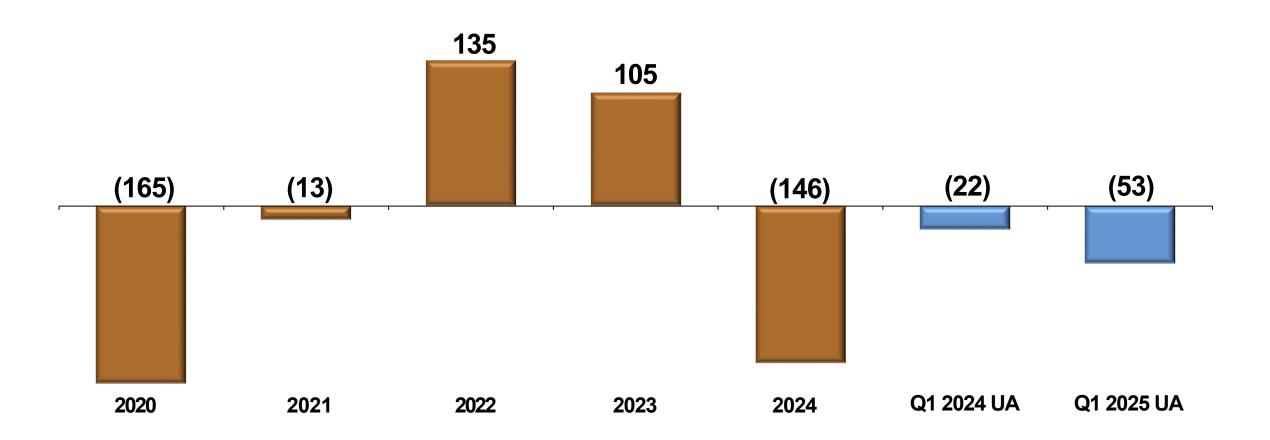


EBITDA



Presented in Billion Rupiah.

NET INCOME (LOSS)



BALANCE SHEET

(in Billion Rupiah)	Unaudited	Audited	
	Q1 2025	FY 2024	FY 2023
<u>ASSETS</u>			
Cash and Cash Equivalent	384	469	541
Account Receivables	58	60	69
Inventories	133	136	193
Property and Equipment - Net	1,306	1,327	1,495
Right-of-use-assets-net	653	667	676
Other Assets	341	306	271
Total Assets	2,875	2,965	3,245
LIABILITIES AND EQUITY			
Account Payables	552	539	630
Lease Liabilities	495	511	525
Others	334	368	403
Total Liabilities	1,381	1,418	1,558
Total Equity	1,494	1,547	1,687

2024/2025 MARKETING & OPERATIONAL HIGHLIGHTS



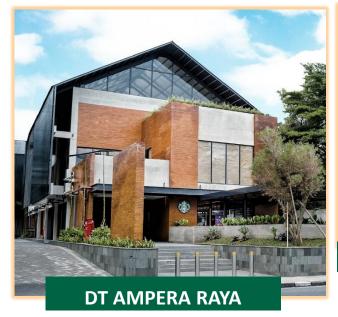
STARBUCKS® - NEW STORES















STARBUCKS®-ANNIVERSARY

Starbucks Indonesia's 23rd Anniversary Campaign





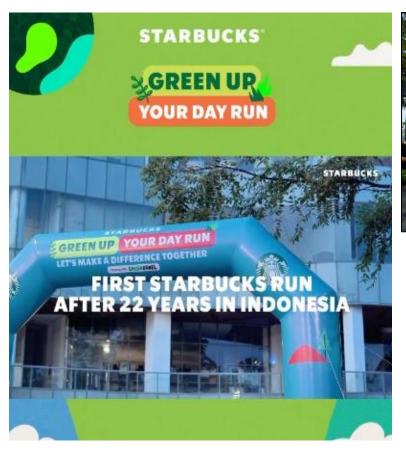




- Special Starbucks Indonesia's 23rd Anniversary merchandise and beverage
- 14K Blind Box Plush sold out from Starbucks Rewards

STARBUCKS® - MAJOR CAMPAIGN

'Green Up Your Day' Campaign







- > 1K Runners, Ticket Sold out 3 Days.
- IG 1.1M reach & 600K KOL's reach

STARBUCKS® - PRODUCT INNOVATIONS

UBE - Session



Planet-Based Menu



SUBWAY - NEW STORES









ICON BALI



MARGO CITY DEPOK



GRAND INDONESIA

SUBWAY - PRODUCT INNOVATIONS

Ramadan Menu: Beef Pastrami



Captain Fish

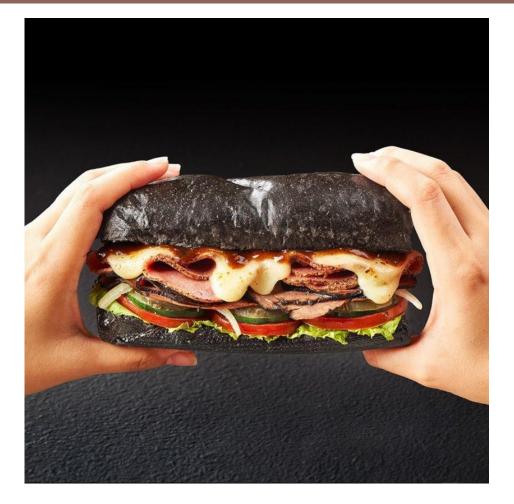


SUBWAY - PRODUCT INNOVATIONS

Local Taste: Tuna Sambal Roa

Subway Black Edition (1st in The World)





SUBWAY - PRODUCT INNOVATIONS

3rd Anniversary Celebration Cheesy Beef

SUBWAY Cheesy Beef Footlon Cheesy Beef 6-inch

Taste of Thailand (Subway Thai Shrimp)



GODIVA - NEW STORE Belgium 1926

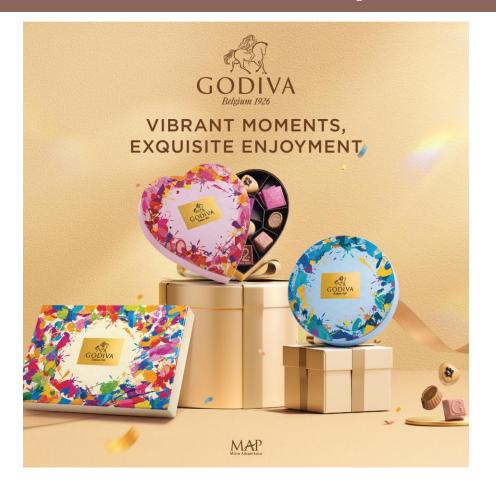
New Store: GRAND INDONESIA





GODIVA - PRODUCT INNOVATIONS Belgium 1926

New Product Development







GODIVA - MAJOR COLLABORATION Belgium 1926



Godiva x Lampung Marriott





GODIVA - POP UP STORE

Central Park Booth

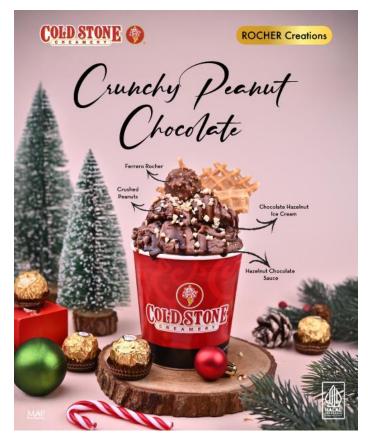






OLD STONE - PRODUCT INNOVATIONS

New Product Development



Rocher Creations (Crunchy Peanut, Hazelnut)



Moon Cake Series



Kids Themed Cake



OLD STONE - MAJOR COLLABORATION

Cold Stone X Oatside







PSTONE - MAJOR COLLABORATION

Cold Stone X Teazzi

Cold Stone X Despicable Me 4







- NEW STORE

New Store: LIPPO MALL NUSANTARA







- BRAND CAMPAIGN

New Activation



Family of the Month



Sushi Class



- PRODUCT INNOVATIONS

New Product Development

Krispy Kreme X Ferrero Rocher



Krispy Kreme X Marjan Ramadan 2024



Krispy Kreme X Ovaltine





PAUL - PRODUCT INNOVATIONS

New Products Development





Flat Croissant

PAUL X Tolak Angin 2024

Ramadan 2024

PAUL - NEW STORE

New Store: TERMINAL 3 AIRSIDE





PIZZAMARZANO - NEW STORE

New Store: LIPPO MALL NUSANTARA (March 2025)





PIZZ& M&RZ&NO - PRODUCT INNOVATIONS

June 2025 – Product Innovations



19 new menu on our 19th Anniversary as well as menu book design revamp

TOAST BOX - BRAND ACQUISITION

Acquired Toast Box in April 2025







STARBUCKS®

Simultaneous Sumatra
Coffee Tasting at the
Most Outlets

- Indonesia World Record Museum - 2024



STARBUCKS®

Indonesia Brand Communication Excellence (Digital Brand Campaign, Digital Campaign, and Integrated Brand Campaign category)

- MIX Marketing & Communication Magazine - 2024



STARBUCKS®

66 Indonesia Best Employer Brand Award 99

- Employer Branding Award - 2024



STARBUCKS®

Marketing Excellence
Award

- Marketing-Interactive.com - 2024



SUSTAINABILITY INITIATIVES



"LESS PLASTIC POLICY"

Plastic reduction initiatives through "Greener Nusantara" initiative.

Use of "greener" materials in all Starbucks stores.



Recycled PET Cups,
Paper Straws,
Wooden Stirrers

CARING FOR THE COMMUNITIES WHERE WE DO BUSINESS

Torsions Recitive Parameters of the Control of the







Collaborating with Planet
Water Foundation, we built 18
water towers that provide clean
water to the surrounding
communities.



ETHICALLY SOURCED COFFEE

99.75%* of Starbucks coffee beans are sourced from farmers that implement Coffee and Farmer Equity (C.A.F.E) practices.

















*Source: **Starbucks Global Environmental and Social Impact Report Page 19.** https://stories.starbucks.com/uploads/2024/02/2023-Starbucks-Global-Impact-Report.pdf

STARBUCKS FARMER SUPPORT CENTER IN BRASTAGI

Support the establishment of Farmer Support Center in Brastagi.

Helping local farmers
to implement
sustainable agriculture
practices, which increase the
quality of their coffee beans
and livelihoods.











EMPLOYMENT



Creating jobs and income for over 7,000 employees, as at end of March 2025.







EQUALITY



Our employees consisted of 43% Female and 57% Male, as at 31st December 2024.



EQUALITY

Opening of the first Starbucks "Signing Store" dedicated to the hearing-impaired community.





BOOK DONATIONS BY KRISPY KREME & STARBUCKS



In collaboration with ISCO Foundation, Sahabat Anak Foundation, and Taman Bacaan Masyarakat "Lentera Pustaka"._

Krispy Kreme's "Buku untuk Sahabat" project and Starbucks' participation in "Book for the Future" collectively donated over 10,000 books.



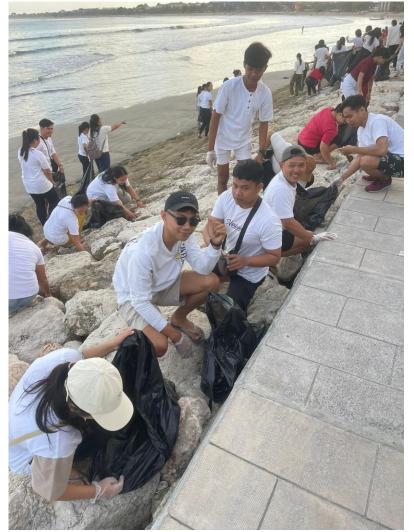


CARE FOR ENVIRONMENT

COLD STONE beach clean-up at Kuta Beach, Bali.







TURNING TOTE BAGS INTO ALTERNATIVE FUEL





- Invites customers to trade unused tote bags for Pizza Marzano vouchers
- Bags are upcycled into alternative fuel by JangJo

VOLUNTARY WORKS WITH HABITAT FOR HUMANITY







The Company encourage our employee to actively participates in our NGO partner activities.



HUMANITARIAN AID FOR GAZA

• 17th May 2024:

During Starbucks' 22nd anniversary, The Starbucks Foundation and Starbucks Indonesia announce a joint donation of IDR 5 billion in humanitarian aid for Gaza.

 The aid was provided to the World Central Kitchen, which will provide >100 thousand meals in Gaza.







